

TELKOMSIGMA

COMPANY PROFILE

2025 - Q2

WHO WE ARE

TELKOMSIGMA is now the leading End-to-End IT Solutions company in Indonesia. With our experiences and competencies, we have been at the forefront of IT solutions innovations, development and operations, delivering the best ICT benefit both at home and abroad.

OUR VISION

Telkomsigma as the Preferred Digital Transformation Partner

OUR MISSION

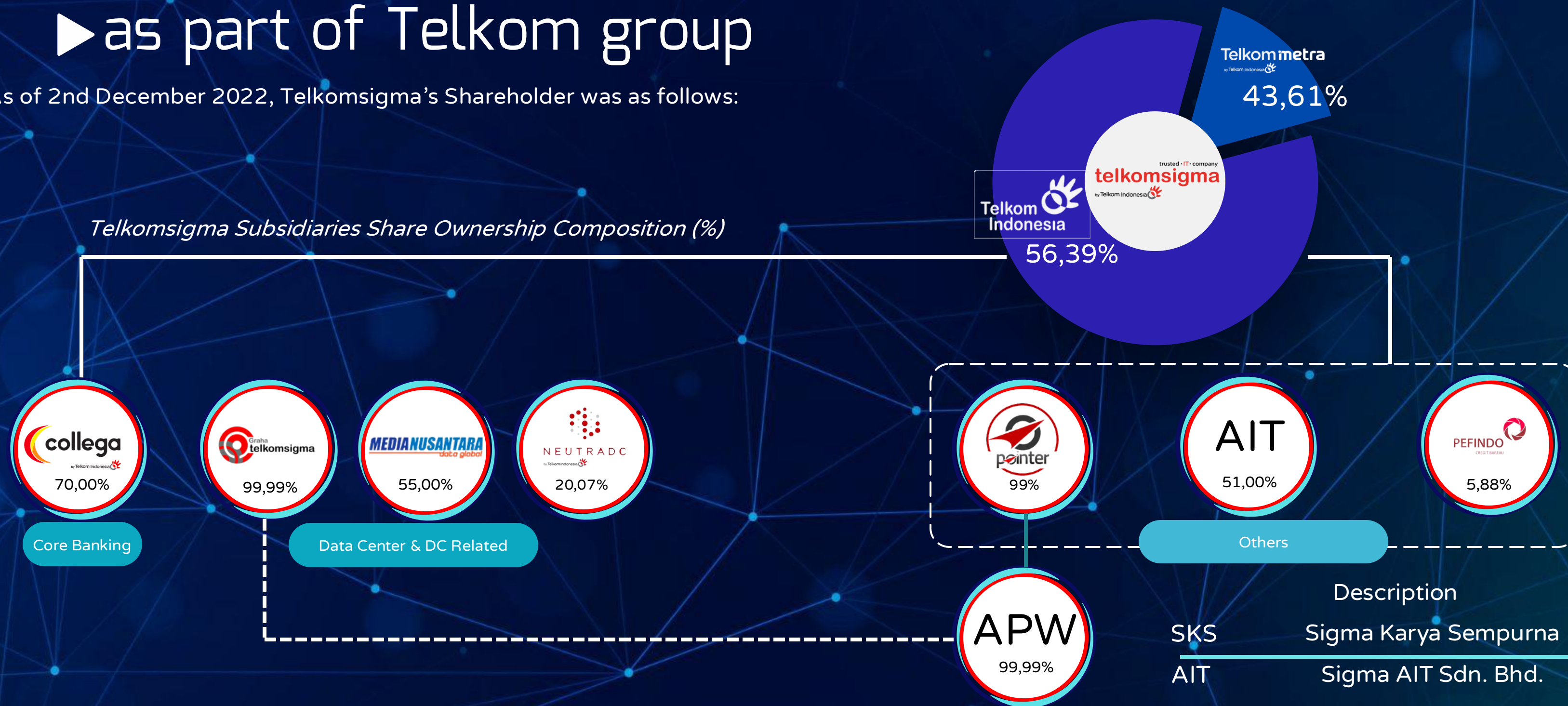
- Enhancing Enterprise capabilities to gain value as a leading trusted IT services in Indonesia.
- Focusing on Service Quality, Customer Engagement, to determine long term partnership with enterprises.
- Establishing digital business platform to leverage digital transformation initiative in many enterprises.

TELKOMSIGMA

▶ as part of Telkom group

As of 2nd December 2022, Telkomsigma's Shareholder was as follows:

Telkomsigma Subsidiaries Share Ownership Composition (%)



ABOUT US



More Than
500
Clients

*based on customer accounts

More Than
11 %
Digital IT Service
Market Share

More Than
1000
Expertises

Shareholders

PT. Telkom Indonesia (Persero) tbk

Our Offices

Jakarta | Serpong | Bali | Yogyakarta

MILESTONE

1987

PT. Sigma Cipta Caraka Established
Started as IBM Business partner.

SIGMA

PT Sigma Cipta Caraka established by groups of profesional from Banking & information technology industries.

1989-1995

Launched ALPHABITS Core Banking System Application

Developed Excalibur, Core System for Capital Market in 1995
Launched Stempel, Integrated Security System

1997-2005

- Became the first IT Managed Services in Indonesia.
- Established World Class software Development at BaliCamp, Bali.

- Built the first Data Center in Serpong & started to operation

- Developed SERA, Payment Gateway System

2007-2009

- Operated Data Center (DC) Surabaya, Int'l Standard DC Facility.
- Managed HIMBARA LINK, Switching ATM Bank BUMN.
- Developed SATU, Core Banking System for BPR (Micro Bank and Institution)
- Supported Directorate General of Immigration for controlling national borderline with Auto Gate System

2010-2015

- Sigma fully acquired at 2010 by PT Telkom Indonesia (Persero) Tbk through sub-holding TelkomMetra
- Sigma Transformed to Telkomsigma



- Acquisition of German Centre Indonesia Building
- Data Center Sentul started to operation
- Became First Pioneer Big Data Services in Indonesia
- PT Media Nusantara Data Global has been Acquired by Telkomsigma

2016-2020

- Telkomsigma obtained Uptime Institute Tier III & Tier IV Facility certification and Signed to MURI Record
- Telkomsigma earned high revenue, and HIMBARA took over LINK from Telkomsigma.
- Obtained the first Uptime Institute Tier III Operation Certification in SEA
- Telkomsigma Transformed through Products Launching DigiX dan FLOU Cloud

2021-2023

- Telkomsigma implemented corporate action for future sustainable business with the merger of 3 subsidiaries i.e. PT Signet Pratama (SGP), PT Sigma Metrasys Solution (SMS) and PT Sigma Solusi Integrasi (SSI).
- Release shares of PT Sigma Tata Sadaya (STS) to Telkom Indonesia.
- Telkomsigma became direct subsidiary for PT Telkom Indonesia
- Established The New Telkomsigma with 3 Business Portfolios; Cloud Services, IT Services & Digital Solution to be The Leading B2B IT Digital Services di Indonesia.

2024

- Telkomsigma obtained AWS Advanced Tier Services Partner.
- Telkomsigma has built AI Lab for Fostering Technology development
- Telkomsigma Obtained Achieves highest Level Rating as Premium Partner from Google Cloud
- Telkomsigma earning a new level Strategic Partnership with Palo Alto
- Telkomsigma recognized as a best procurement excellence at AirNav Champion Awards 2024

OUR MANAGEMENT

*Board Of Director
members*



I WAYAN SUKERTA
Director of Delivery & Operations



DWI SULISTIANI
CEO Telkomsigma



RINA SUSANTI
Director of Finance & Risk Management

TELKOMSIGMA

► Business coverage

01 Telco, Media, Education

Communication 4%
Media 0.75%
Education 5.25%

04 Government

Government 9.25 %

02 Banking & Financial

Financial Services Banking 31.50%
Banking & Non banking 10.50%

05 Energy, Manufacture, Infrastructure

Manufacturing 6.75%
Agriculture 1.50%
Energy & Resources 4.25%
Infrastructure 4.00%

03 Logistic, Transportation, Distribution

Professional Services 15.25%
Healthcare 1.75%
Trading 1.75%
Transportation 1.75%
Logistic 1%
Tourism 0.75%



BUSINESS PORTFOLIO

Portfolios & Services



IT SERVICES

Transform IT governance and operations to align IT investments with business operations with proven and high quality products.

Services Solution

- ITOM
- Design & Consulting
- DC Solutions
- Implementation
- Digital Commerce

Hardware

- IT Infrastructure
- Non IT Infrastructure

Software

- Commercial Apps
- Custom Apps
- Mobility Solutions
- Ingenium Series
- ERP Merah Putih
- Payroll Base Services

Financial & Banking Solutions

- Digi X
- Finance Solutions
- SATU



CLOUD

Cloud bring you an effective, agile, digital and innovative solution in one place, best performance at affordable price and enabling you pay as you grow.

IaaS

- FLOU
- TelkomCloud

Private Cloud

Dedicated
Private Cloud

SaaS

- Storage Application
- Enterprise Application

Cloud Services

- Cloud Professional Services
- Cloud Partnership



CYBER SECURITY

One Stop Cyber Security Solution for multi industries in Indonesia

Garuda CSOC

Security Devices & Services

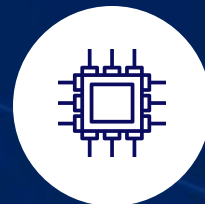
PRODUCT & SERVICES

HORIZONTAL SOLUTIONS

IT
Services



Managed Ops
& Services



Managed
Hardware



Managed
Software



Managed
Network



Managed
Connectivity



Mobility
Solution



Transaction
Base Services

Cloud



IaaS



Storage
Application



Private
Cloud



e-Office



Sigma
Mail



Machine



Telkom Hosting



Cloud
Brokerage

Cyber
Security



Managed
Security,
CSOC, VA

Managed
Security,



Specific
Industry



e-Akademik



Distribution Xtreme Application System Handling

E-PEMDA
E-OFFICE
GOVERNMENT APPS

Vertical
Industry
solutions

BANKING &
FINANCIAL SERVICES
(BFS)

ENERGY,
MANUFACTURING &
UTILITIES (EMI)

TELCO, MEDIA,
EDUCATION
(TME)

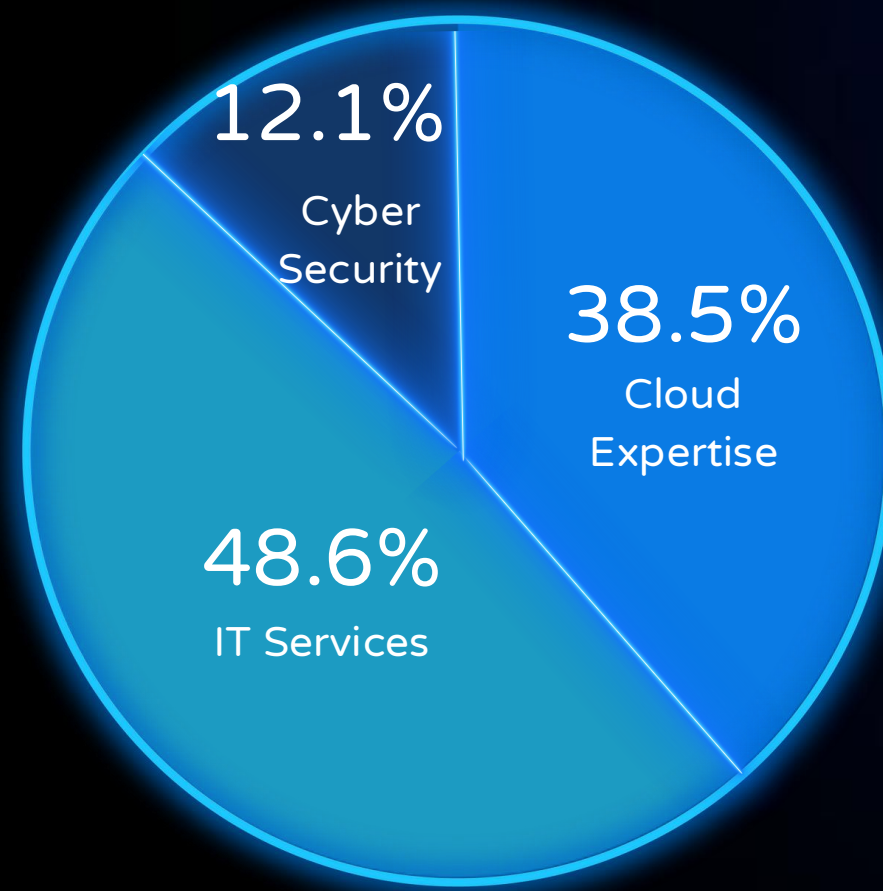
LOGISTIC,
TRANSPORTATION,
HEALTHCARE (LTD)

GOVERNMENT
(SGOV)

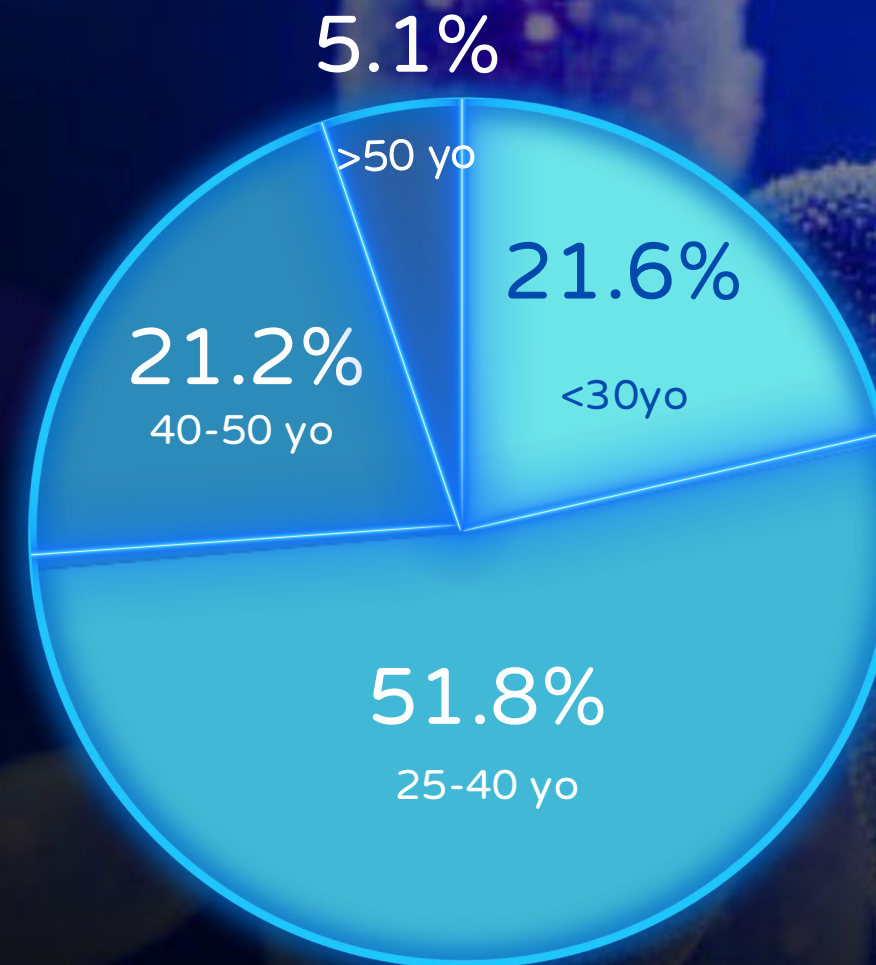
DEMOGRAPHIC RESOURCES

more than 1000 Expertises

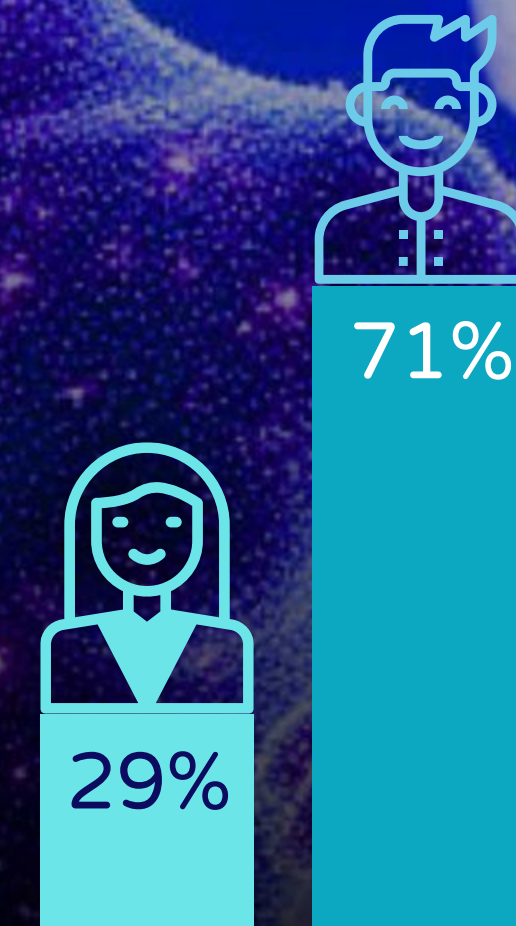
Expertise Mapping



Age Mapping



Gender Mapping



COMPLIANCE & CERTIFICATES

IT Experts



586 IT Service
Certification

Network Experts



101 Network
Certification

Security Experts



32 Security
Certification

Cloud Experts



628 Cloud
Certification

Cyber Security Experts



209 Cyber Security
Certification

Other Experts



53 Other
Certification

VALUE-CREATION OF RECIPROCAL STRATEGIC PARTNERSHIP

ORACLE

 **Microsoft**

 **paloalto**
NETWORKS


Google Cloud


Alibaba Cloud

aws


JUNIPER
NETWORKS


**Hewlett Packard
Enterprise**

IBM

FORTINET


HUAWEI

 **Red Hat**

DELL
Technologies

f5

INDUSTRY RECOGNITION

Telkomsigma Achievements 2023 & 2024



Telkomsigma obtained IDIA Awards 2024 as The Most Innovative Digital Technology Services Industry



Accelerating Digital Adoption in SOEs Through the Use of Microsoft in the BUMN Group



Achieving the Mitra Champion Award from AIRNAV in the 'Synergize for Procurement Excellence' Category



Achieving Strategic Partner of The Year 2024 dari Alibaba Cloud



Becomes a Judge in the 'Technology Adoption for SOEs Transformation 2024' FORDIGI Event



Achieving Top Partner South Pacific & Japan at the Alibaba Cloud Global Partner Summit



Favorite Columnist Award from HUKUM ONLINE Readers



Appreciation as the Best SOE from PERURI at the 'Digitalization to Develop Excellent Business Continuity' Event

INDUSTRY RECOGNITION

Telkomsigma Achievements 2023



IPRA Award 2023



Award RAPIM Q1 CFUE



Digitech Award 2023



Indonesia Digital Innovation Awards (IDIA) 2023



Alibaba Cloud Partner Summit



Selular Awards 2023



Appreciation Collaboration for Subsidiary 2023



FY24 Microsoft Indonesia Partner



Alibaba Cloud Indonesia Partners Awards 2023



Gold Stevie Winner for Business Technology Solution Categories.



The Best Synergy Performance Partnership



Apresiasi atas raihan penghargaan International Business Awards 2023

WHISTLEBLOWING SYSTEM

Jika Anda mengetahui ada korupsi,
Gratifikasi Ilegal, Pemerasan,
Rekayasa Laporan, Konflik
Kepentingan, Pencurian Dana/Data,
Penyalahgunaan Wewenang,
Pelanggaran Ketentuan dan
Perbuatan tidak etis lainnya



Kami berkomitmen penuh untuk melindungi identitas Anda.
whistleblowing@sigma.co.id



THANK YOU

Telkom Landmark Tower II, 23rd Floor Jakarta

Graha Telkomsigma, Bumi Serpong Damai,
Jalan Kapt. Subijanto Dj, Lengkong Gudang,
Kec. Serpong, Kota Tangerang Selatan

www.telkomsigma.co.id